



40/42 Friars Walk
Lewes
East Sussex
BN7 2XW

foi@secamb.nhs.uk

3rd November 2016

Email:

Dear

I am writing in response to your further enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/10/12.

You requested the following information:

1. How much did the Trust spend on private and voluntary ambulance providers in the following months: April, May, June, July, August and September 2016?

We are continuing to look at ways in which we can reduce our reliance on the use of private ambulance services (PAPs) and always prioritise using our own staff whenever possible. However, along with all ambulance services nationally, South East Coast Ambulance Service NHS Foundation Trust (SECamb) does use private ambulance providers when faced with high levels of demand, when experiencing high call volume or during periods of bad weather.

We have robust governance arrangements in place for the procurement of private ambulance services. While working on our behalf any private provider will be subject to a continuous monitoring and assessment process, to ensure they are providing a high level of service.

Please see the table below which shows the expenditure on Private and Voluntary Ambulance Providers for the months from April to September 2016.

£'000s	April 2016	May 2016	June 2016	July 2016	August 2016	September 2016
PAP/VAS	904	809	1,050	874	916	1,082

2. How much did the Trust spend on agency staff in 111 and 999 call operations in the following months: April, May, June, July, August and September 2016?

Please see the table below which provides this information:

£'000s	April 2016	May 2016	June 2016	July 2016	August 2016	September 2016
111 call operations	178	255	232	215	292	223
999 call operations	11	8	11	5	6	8

3. Does the Trust provide clinicians to act as HALOs in local A&E departments? If yes, what clinical grades/ how many and to which hospitals?

We provide HALOs in A & E departments on an ad hoc basis as this isn't part of our contract. These would usually be paramedic clinical team leaders.

4. How much did the Trust incur in fines for handover delays in the following months: April, May, June, July, August and September 2016?

SECamb is not currently being fined for crew clear delays.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust